HEALTHSOURCE

6.1 Release Notes

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Pull List – View Original Request Letter changes

In HealthSource Release 5.19, deployed on 08/11/22, the parent Request Letter/Coversheet is no longer copied to each of the child requests. Instead, the child has its own generated Coversheet. When you are in the child request and need to see the parent's request letter, select the View Original Request Letter from the more options in the top right corner. The View Original Request Letter window opens with the following changes:

- Download ability
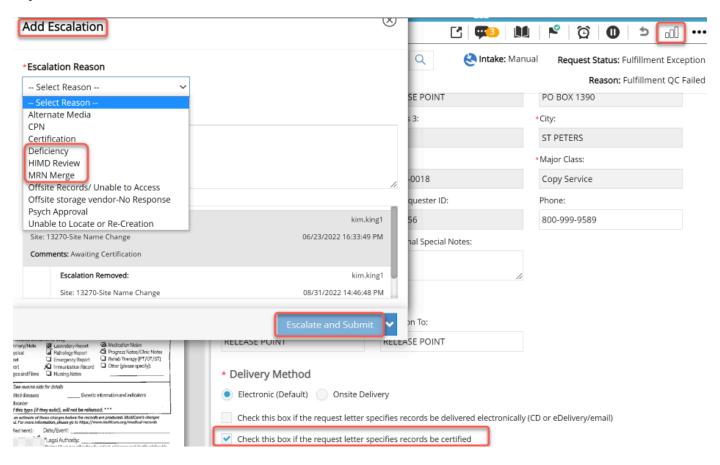- Redact ability has been removed

Escalate request workflow

The ability to escalate a request is an existing feature for Users who work on Hospital Corporation of America (HCA) requests. This feature has been improved by adding three more Escalation Reasons as seen below:

- Deficiency
- HIMD Review
- MRN Merge

In addition, the "Escalate & Submit" button was added so when a request requiring Certification has all the required fields and medical records attached, it can be submitted to the next status in the workflow. This button is visible for requests that have the Certification field checked.

User Experience & Technical Enhancements

User Type (End-User, Administrator, Technical)	Area	Problem/Error Solution implemented/amended behavior	Reference #
End- User	Child requests	When Record Types and/or DOS are edited, the updates aren't on the child coversheet. Revised Record Types and/or DOS will now display on the coversheet.	62185 62688
End-User	Fulfillment- Error	Receive Error updating the request & fetching request when City has more than 18 characters Cities with long names no longer cause an error.	62220
End-User	History events	After changing the Site to another Site when in Ready to Log status, the wrong Site Name displays after the correct Site number. The Site name has been corrected.	62498
End-User	IEX 3rd Party	Two external ROI IDs are created instead of one. Both IDs are in the History screen. Only one external ROI is created.	63069
End-User	Medical Records	Blank pages exist in the Medical Record after Wired NLP is performed and finds no conflicts. When there are no conflicts, there won't be an update to the Medical Record which will help the Back Office exception.	63029
End- User	NPI field	In read-only mode, the NPI field is incorrectly Y instead of N. The NPI field has N for No when the User has not entered a NPI or has selected No provider Found on the request screen.	58074
End-User	Subpoena MTQ Hold	When two Users attempt to open same request, one user gets Fetch error instead of read-only mode. One user will be able to edit, and the other user will be in read-only mode.	57971
Administrator	User Config	Platform Admin, User Config screen revised with new tab to filter for Inactive Sites in	61891

User Type (End-User, Administrator, Technical)	Area	Problem/Error Solution implemented/amended behavior	Reference #
		preparation for enabling Users to open requests in read-only for Sites that have been deactivated (termed or merged)	
Administrator	Requester Config	Internal Requester screen does not display any Document Types to be selected Screen now shows the Document Types that can be selected	62809
Technical	HS_artifacts	The Update date is being put in the created_dt instead of the updated_dt.	40644
Technical	Record Hub	Added ability to search requests by Ready to Download status	62395
Technical	OS Security updates	Security Vulnerabilities – OS updates on all HS components	63013